



Lady of the Sea General Hospital

Revenue Cycle

Financial Assistance Policy

Plain Language Summary

Lady of the Sea General Hospital is committed to providing financial assistance to patients who are Louisiana residents and are unable to pay their financial obligation. The granting of financial assistance shall be based on an individualized determination of financial need and will not take into account age, gender, race, ethnicity, sexual orientation, or religious affiliation. Patients seeking financial assistance must apply for the program.

Program Summary:

• **What services are covered?**

The financial assistance policy covers emergency and medically necessary services.

• **How to apply?**

The Financial Assistance Policy and Application can be obtained from the Hospital’s website, by mail, or in person at the Hospital’s registration areas. Complete the application, include all requested documents, and submit it to the Financial Assistance Office or by mail to the address listed on the application.

• **Who qualifies for financial assistance?**

Eligibility is determined based on the number of persons in the household and annual family income as a percentage of the federal poverty level (FPL).

- If your family income is 200% or less of the Federal Poverty Level, you may be eligible for a 100% discount.
- If you family income is >200% of the Federal Poverty Level, you may be eligible for a discount.

2019 Poverty Guidelines

Persons in family/household	Federal Poverty Limits (200%)
1	\$24,980
2	\$33,820
3	\$42,660
4	\$51,500
5	\$60,340
6	\$69,180
7	\$78,020
8	\$86,860
For families/households with more than 8 people	Add \$8,840 for each additional person

Patients eligible for financial assistance will not be charged more for emergency and medically necessary care than the amount generally billed to individuals who have insurance covering such care.



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Family income includes the income of all family members who reside together and dependents claimed on the income tax return. It includes earnings, unemployment compensation, worker's compensation, Social Security, Supplemental Security Income, public assistance, veterans' payments, survivor benefits, pension or retirement income, interest, dividends, rents, royalties, income from estates, trusts, educational assistance, alimony, child support, assistance from outside the household, and other miscellaneous sources on a pre-tax basis.

Contact us for assistance:

- Lady of the Sea's website has the Financial Assistance Policy and application online at www.losgh.org
- Financial Counselors at Lady of the Sea Revenue Cycle Department are available Monday – Friday from 8 a.m. – 4:30 p.m. in person or by phone (985)632-8312
- General assistance and free copies of our Financial Assistance Policy and application forms are available at registration areas in the main lobby and emergency department, and are available by mail. To request a copy by mail, call (985) 632-8312.